

Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form in BLOCK CAPITALS and in black ink.

Please return this form to:

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| seethelight Driscoll 2 Ellen Street Cardiff CF10 4BP |
|--|

Name(s) of account holders

| |
|--|
| |
| |

Bank/Building Society account number

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|--|--|--|--|--|--|--|--|
| | | | | | | | |
|--|--|--|--|--|--|--|--|

Branch Sort Code

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|--|--|--|--|--|--|
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|--|--|--|--|--|--|

Customer reference number:

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Service User Number

| | | | | | |
|---|---|---|---|---|---|
| 2 | 4 | 6 | 8 | 2 | 9 |
|---|---|---|---|---|---|

Name and full postal address of your bank or Building Society

| | |
|-----------------|-----------------------|
| To: The Manager | Bank/Building Society |
| Address | |
| | |
| | |
| Postcode | |

Instruction to your Bank or Building Society

Please pay Independent Fibre Retail Ltd trading as 'seethelight' Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit guarantee. I understand that this instruction may remain with Independent Fibre Retail Ltd trading as 'seethelight' and if so, details will be passed electronically to my Bank / Building Society.

| |
|--------------|
| Signature(s) |
| Date |

Banks and Building Societies may not accept Direct Debit Instructions for some types of account.



The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Independent Fibre Retail Ltd trading as 'seethelight' will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Independent Fibre Retail Ltd trading as 'seethelight' to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Independent Fibre Retail Ltd trading as 'seethelight' or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society - If you receive a refund you are not entitled to, you must pay it back when Independent Fibre Retail Ltd trading as 'seethelight' asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.